

	LOCATION	COMPANY	CONTACT	SERVICES	TITLE	PHONE NUMBER	EMAIL ADDRESS	SEATS	AGENTS
1	Ave. San Martin, Villa Juana	Alorica	Mr. Chris Hales	Inbound	General Manager	809 985-0000	christopher.hales@alorica.com	1200	1027
2	ITABO	Amisi Communications, S.A.	Mr. Sam Messi	Inbound - Outbound	General Manager	809-221-6029	amisicv@yahoo.com	20	19
3	Av. 27 de Febrero No. 249	Amov International	Ms. Maria Azar	Inbound/Outbound	General Manager	809 220-3200	maria.azar@codetel.com.do	323	1386
4	ITABO	Antillean Marketing Services	Mr. David Llibre	Outbound	Operations Manager	809 732-8899 / 262-5000	dllibre@coralhospitalitycorp.com	30	25
5	Zona Franca Puerto Plata	Atlantic	Ms. Juan Diaz	Outbound	General Manager	809 970-3503	Jdiaz@atlantic.com.do	20	18
6	Ave. Estrella Sadhala #11 Santiago	Bridgecom	Mr. Wilfred Torres	BPO	Chairman	809-724-3148	info@bridgecom.com.do	150	100
7	Ave. 27 de Febrero	Call Center Pros	Mr. Jordan Abele	Inbound	Business Development	809 683-4738	info@callcenterpros.com	50	50
8	Av. Salvador Estrella Sadhalá	Call Max	Mr. Omar Almanzar	Inbound/Outbound	CEO	809 247-9000	oalmanzar@callmaxdr.com	300	400
9	Av. Luis Ginebra #62, Plaza Amapola, 3er Nivel, Locales 20-22, Luperon	CanCall International, S.A.	Ms. Solanyi Peña	Inbound	General Manager	809-320-1700	solanyi@295.ca	100	75
10	Lope de Vega #19, Edif. PIISA, Suite 400	Caribbean Marketing Services / Splash Resorts	Mr. Ramon Del Rosario	Outbound	General Manager	809 567-7330	rdelosario@cmd-do.com	25	21
11	Zona Franca Especial	Cedar Creek International	Ms. Vella Ramos	Inbound - Outbound	Manager	809 687-2929	operationsmanager@cedarcreekint.com	80	120
12	Paque Cibernetico de Santo Domingo	Consultans LA	Mr. David Vurgait	Inbound	General Manager	TBV	david@consultantla.com	20	16
13	Zona Franca Santiago	Contact Centers Dominicana S.A.	Mr. Israel Almeyda	Inbound/Outbound	Manager	809 337-6300	ialmeida@ccd.com.do	25	50
14	C/Yolanda Guzmán No. 38	CTS Caribbean	Ms. Nitza Mejía	Outbound	General Manager	809 696-0882	nmejia@codetel.net.do	205	70
15	Zona Franca Especial	CTS Language Link Dominicana	Mr. Jose Juan Valenzuela	Inbound/Outbound	Manager	809 338 - 5465	jose.valenzuela@ctslanguagelink.com	60	53
16	Av. Abraham Lincoln No. 308	Datavimencia	Ms. Vilma Breton	Inbound	General Director	809 535-0516	vbreton@vimenca.com	420	800
17	Km 1 /2 Autopista Duarte, La Esmeralda	Datavimencia	Ms. Vilma Breton	Inbound	General Director	810 535-0516	vbreton@vimenca.com	1,000	876
18	Zona Franca Industrial San Cristobal	Deansfield Company	Mr. Rodolfo Limardo	Inbound - Outbound	Manager	809 473-5500	rlimardo@do.occidentalshotels.com	100	200
19	Calle Hostos #22, Santiago	Ecco Outsourcing Group	Mr. Felix Fernandez	Inbound	CEO	809 583 1171	greg.cepeda@ecco.com.do	150	410
20	Zona Franca de Puerto Plata	Econo-Pages	Ms. Fany De La Cruz	Outbound	CFO	809 970-3256	fany.delacruz@codetel.net.do	120	85
21	Calle Central #100 Esq. C/A Zona Industrial de Herrera	Energia Customer Care	Ms. Marita Fullnick	Inbound/Outbound	Training/Quality Manager	809 754-0105	mfullinck@emergiacc.com	166	170
22	ITABO	Equilibrium	Ms. Wanda Estevez	Inbound	General Manager	809-227-3001	WESTEVEZ@EQUILIBRIUM.COM.DO	20	16
23	Ave.Winston Churchill esq. Gustavo Mejia Ricart	Faten CC-ITS	Mr. Martin Rodriguez	Inbound	General Manager		mcr09@hotmail.com	48	20
24	Zona Franca Industrial La Romana I	Finamer Business Corp.	Mr. Wilson Carrasco	Outbound	General Manager	809-550-4082	wcarrasco@finamerbusiness.com.do	18	25
25	Malecon Center, Local L-202	Future Link	Ms. Monica Villafaña	Inbound	General Manager	809-566-4947	FUTURELINKINC@GMAIL.COM	20	14
26	ITABO	Horizon Lines of Puerto Rico, Inc.	Ms. Rosa Maria Espejo	Inbound/Outbound	General Manager	809-476-0300	RESPEJO@CSXLINES.COM	15	10
27	Santo Domingo	Insight Communications	Mr. Rafrry Peña	Inbound	General Manager	(787)717-2915	rafipena@icsdo.com	100	300
28		Interconexion del Caribe	Mr. Eduardo Hernández	Outbound	General Manager	809 857-4802	eduardoh64@hotmail.com	42	15
29	Edif. ITABO Lope de Vega	International Vacation Club, Inc.	Mr. Francisco Aristides Ramirez	Inbound/Outbound	Vicepresident	809 732-8899	faristides@int-vacation.com	16	11

30	Zona Franca Especial	J & D Teleservices Corp	Mr. Plinio Guerra Arias	Inbound - Outbound	Manager	809 701-6426	plinio@bmtele.com	100	84
31	Zona Franca Industrial San Cristobal	Karisma Vacation Club LTD	Mr. Jorge Feliz	Inbound - Outbound	Manager	809 732-7606	jfeliz@karismahotels.com	3000	4800
32	Zona Franca Ind. San Isidro	Language Line	Michael Collie	Inbound	General Manager	809 748-1889	mcollie@languageline.com	170	300
33	Calle Jose de Jesus Ravelo, Esq Summer Wells #85, Villa Juana , Nearshore	Laurus International	Ms. Luisana Perez	Inbound	H.R	829 687 17 17	luisana.perez@laurusinternational.com	1,000	800
34	Zona Franca PIISA (Independencia)	LBX Teleservices	Mr. Erik Pérez	Blended	President	809 221-2213	eperez@lbxteleservices.com	140	200
35	Zona Franca Especial	Media Monitors DR Corp	Mr. Sigfredo Soto	Inbound - Outbound	CEO	809 472-2681	ssoto@mediamonitors.com	63	58
36	Av. Tiradentes #14, Edif. Alfonso 7mo. Nivel, Naco	Multi Assistance Services	Mr. Efren Ortiz	Inbound - Outbound	General Manager	809-563-7461	mas.dom@codetel.net.do	50	43
37	Av. Abraham Lincoln No. 507	Nearshore Call Center Services	Mr. Thomas Oronti	Inbound	CEO	809 542-0000	t.oronti@nearshore.cc	406	412
38	Ave. San Martin, Villa Juana	Nearshore Call Center Services	Thomas Oronti	Inbound - Outbound	CEO	809 542-0000	t.oronti@nearshore.cc	1500	966
39	Zona Franca Industrial Puerto Plata	New Logic Leads	Ms. Eilin Aimee Diaz	Inbound - Outbound	Manager	809 970-3503	adiaz@newlogicleads.com	50	25
40	Calle Higuemota No. 7	NewTech , S.A.	Mr. José Luis Del Río	Blended	General Manager	809 333-6600	jdelrio@newtechsa.com	450	346
41	Av. Alma Mater No. 164	Opinion Access	Ms. Alma Riviera-Engel	Inbound	General Manager	809 440-1801	ariviera@opinionaccess.com	140	170
42	Av. 27 de Febrero No. 247 Edificio Las Areca Ensanche Naco	Opitel	Mr. José Luis Guzmán	Inbound	Sales Manager	809 220-3470	ventas@opitel.com.do	1,391	3101
43	ITABO	Overseas World Marketing	Mr. Rodolfo Limardo	Inbound/Outbound	General Manager	809-473-5500	LIMARDO@DO.OCCIDENTALHOTELS.COM	50	43
44	Ave.Abraham Lincoln 1007, Torre Avena, local # 502	Pacific Call Center Services	Ms. Maria Cocco	Inbound - BPO	HR Director	809 227-6586	mariac@pacificinterpreters.com	74	150
45	Zona Franca La Altagracia	Palace Premier Dominicana	Mr. Jose Antonio Abud Carrillo	Inbound - Outbound	Manager	809 731-0000	aynoa@hardrockhotelpuntacana.com	50	30
46	Zona Franca La Altagracia Oriental(Casi esq. Charles de Gaulle, después de Plaza Lama)	Pentagram Investments	Ms. Denysse Morel	Inbound - Outbound	Manager	829 851-7351	denysse.morel@mastertax.com.mx	50	38
47		Premium Teleservices	Mr. Osvaldo Larancuent	Outbound	General Manager	829-470-9794	olarancuent@premiumteleservices.com	40	10
48	KM.12 1/2 Autopista Duarte Esq. Avenida Monumental	Silver Key Traiding Corp	Mr. Francisco Frias	Inbound/Outbound	General Manager	(809) 567-2463	silverkeypark@gmail.com	600	600
49	Zona Franca Especial	Soluciones Altamira	Mr. Jose Blanco	Inbound - Outbound	Manager	809 562-7666	jblanco@proinversion.com.do	150	118
50	Calle El Sol #19, Santiago plaza cristal 4to .	Solution Management Dominicana	Mr.Yismen jorge	Blended	General Manager	809 971-2399	yismen.jorge@solution.net.do	114	200
51	Autopista Duarte km. 1, Calle Marginal Norte	Solutions Management (Skymax)	Ms. Albina Collado	Inbound	General Manager	809 724-1166	acollado@skymaxdominicana.com	60	40
52	ITABO	Splash Resorts	Mr. Celio Mercedes	Inbound	General Manager	809-567-7330	KDIAZ@SPLASHRESORTS.NET	10	3
53	Zona Franca Industrial Puerto Plata	Standard Crost Collectors	Ms. Juana Esther Vásquez	Outbound	General Manager	809-970-3266	E_01VASQUEZ@HOTMAIL.COM	10	10
54	Zona Franca Ind. San Isidro	Stream Global Services	Ms.. Carmen Quiñones	Inbound/Outbound	Site Manager	809 476-1615	carmen.quinones@stream.com	567	474
55	Parque Cibernético Santo Domingo, La Caleta. Boca Chica	Stream Global Services	Ms. Carmen Quiñones	Inbound/Outbound	H.R	809 476-1651	carmen.quinones@stream.com	600	500
56	Ave. Tiradentes, Ensanche Naco	Stream Global Services	Ms. Carmen Quiñones	Inbound/Outbound	HR	809 476-1615	carmen.quinones@stream.com	1000	820
57	Zona Franca Industrial Puerto Plata Plaza Jorge 2 Ste. A-212	Suncapital	Ms. Kelly Ferguson	Inbound	General Manager	809-970-3731	K.FERGUSON@CODETEL.NET.DO	50	30
58		Synergies	Mr. Miguel Ben	Inbound/Outbound/BPO	HR Manager	809 226-1771	mben@synergiesservices.com	570	500
59	Calle El Sol, Santiago	Telecomnetworks	Mr. Manuel Wladdimiro	Inbound/Outbound/BPO	CEO	786.210.5066	mwladdimiro@telecomnetworks.net	150	115
60	Zona Franca Especial Distrito Nacional	Teleperformance	Mr. Eduardo Lugo	Inbound-Outbound	Manager	809732-6433	nicole.desanctis@teleperformance.com	800	320
61	Av. 27 de Feb 238, Esq. Clarín, Plaza Guridy, 3er piso	TWG Call Center	Mr. Pio Santana	Inbound/Outbound	General Manager	809 544 1866	mercaness@yahoo.com	165	105

62	Zona Franca Gurabo	United Nearshore Operations (UNO)	Mr. Stuart Cranston	Inbound	CEO	809 970-3303	scranton@uno.com.do	651	836
63	Av. Lope de Vega #63, Edif. JJ Roca, 8vo Nivel, Naco	Universal Call Center	Mr. Omar Cohen	Inbound	General Manager	809-472-2400	TIMESHAREDRE@GMAIL.COM	75	65
64	Av. John F. Kennedy	Vixicom	Mr. Ramón Rojas	33.3% Inbound/33.3% Outbound /33.3 % BPO	General Manager	809 338-3830	rrojas@vixicom.com	1250	832
65	Calle El Sol , Santiago	Voice Team	Mr. Juan Lendoiro	Inbound/Outbound	CEO	809 247-6222	jlendoiro@voiceteam.com	104	102
66	Zona Franca Ind. San Isidro	Xerox - ACS, Inc.	Ms. Damaris Alvarez	Inbound	Site Manager	809 748-1951	damaris.alvarez@acs-inc.com	900	1200
67	Ave.Luperon esq.Anacaona	Xerox - ACS, Inc. Luperon	Ms. Damaris Alvarez	Inbound	Site Manager	829 639-6555	damaris.alvarez@acs-inc.com	161	250
68	C/ Higuemota # 19 esq Respaldo Desiderio Arias, Bella Vista, DN	COFRA, SRL	Mr. Juan Coronado	Inbound/Outbound/Data Entry	General Manager	829.681.0158	jacoronado@gmail.com	30	25
TOTAL								21,554	25103